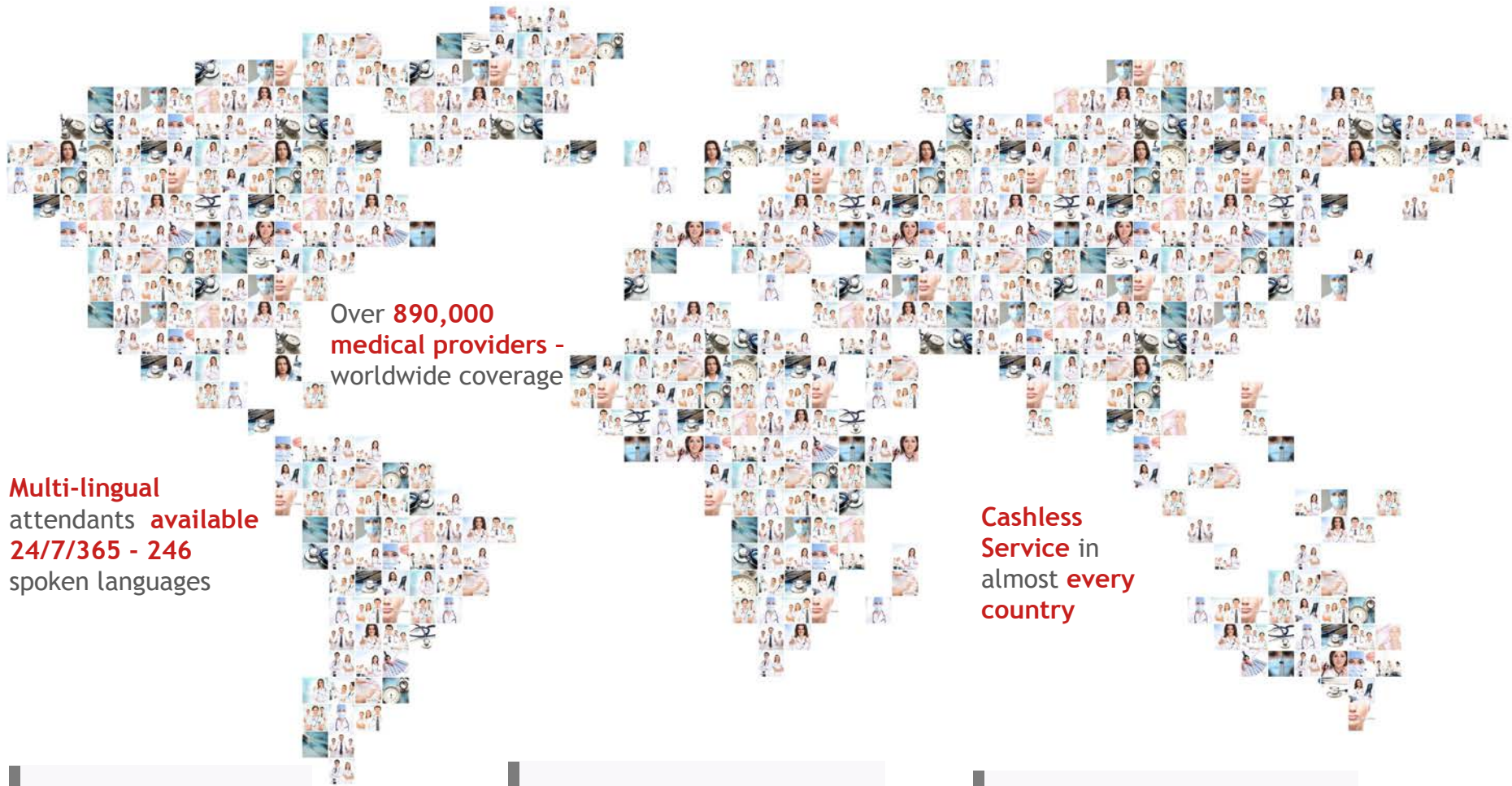




ALLEN MEDICAL INTERNATIONAL

**THIRD PARTY ADMINISTRATION (“TPA”)
GLOBAL MEDICAL ASSISTANCE
GLOBAL HEALTHCARE PROVIDER NETWORK
HEALTHCARE MANAGEMENT SERVICE ORGANIZATION**





Over **890,000**
medical providers -
worldwide coverage

Multi-lingual
attendants **available**
24/7/365 - 246
spoken languages

Cashless
Service in
almost **every**
country

Global leader in
Medical Assistance
services

Healthcare **Management**
Service Organization at its
best

Top notch **TPA Service**
providers

WORLDWIDE HEALTHCARE COVERAGE

One Source – covering every corner of the globe





ABOUT US

**THE MOST TRUSTED GLOBAL HEALTHCARE
MANAGEMENT AND SERVICE PROVIDER**



THE ORGANIZATION

Allen Medical International is a global leader in International Healthcare Management Services, Third Party Administration, Global Medical Assistance, and Medical Practice Development & Management. We are established and headquartered in the United States with 13 additional satellite offices in Austria, China, Hong Kong, Indonesia, Italy, Jamaica, Mexico, Portugal, Spain, Trinidad and Tobago, Turkey, and coming soon to the United Arab Emirates and the United Kingdom.

These offices are supported by our team of **multi-lingual staff members**, with **246 spoken languages** providing **live access support 24/7/365**. Our medical directors are strategically located in each region to assist in the development and enhancement of local health cultures and to navigate safe healthcare deliveries within their designated regions.

- In operations since 1994 in the domestic USA and globally since 2007. **Founded by our President and Chief Executive Officer, Ms. Avionne P. Allen-Singh.**
- We have one of the world's largest, most comprehensive international groups of medical providers operating under one dynamic global network. This network consists of some of the world's top multi-national healthcare providers, covering every country and territory worldwide, carefully selected to match our unprecedented provider inclusion criteria.
- Our network consists of over 850,000 hospitals, clinics, physicians, air ambulances, ground ambulances, diagnostic centers, laboratories, pharmacies, and funeral homes in 195 countries, and is growing in variety and volume each day to meet evolving global health and economic demands.



-MISSION-



OUR MISSION



Our goal is to **redesign global healthcare management** and services for **optimized care** and processes, in order to **synchronize global health methodologies** and culture into a **unified solution** that speaks the same language across the globe. We have a unified platform with simplified solutions to **enhance care plans** and management, **eliminate confusion** during medical encounters, save lives, and improve efficiency, all while **eliminating unnecessary costs**.



OUR GLOBAL TEAM

Allen Medical International delivers its services through its **Global Medical**, **Global Administrative**, and **Global Management team**.

We provide the highest level of Third Party Administration (TPA), healthcare management, medical assistance services, and support to expatriates, local and foreign nationals, travelers, insurance companies and their policyholders, organizations their members and employees worldwide.

We have a unique and essential healthcare service line that is constantly in demand and one that we hold in the highest regards. We pride ourselves in delivering our services through efficiency, professionalism, and by following an effective workflow. This process keeps our team in alignment and maintains the worldwide respect we have earned throughout our years in operation. We are consistently updating and enhancing our process to align with new products, services, patients' and clients' needs in order to keep up with global health and economic changes.



GLOBAL MEDICAL TEAM

A comprehensive **Global Medical Team** of over **890,000** in **195 countries** providing medical assistance around the clock through their:

- hospitals
- clinics
- air ambulances
- ground ambulances
- pharmacies
- laboratories
- diagnostic centers
- house call practice
- on-site
- in-flight and cruise ships
- telemedicine portals
- nursing homes
- funeral homes

Services provided on-demand or through **scheduled appointments**, to include consultations, primary care, minor or major surgeries, organ transport, medical emergency evacuations/ repatriation, and more.



To ensure that we work with the highest quality providers, we go through a hand-selected process and assessment by using protocols with specific inclusion guidelines and “Quality Healthcare Indicators”. In addition, we provide frequent on-going assessments for early detection of decreased quality.

We provide refreshers and updated training in order to maintain and consistently raise our providers overall standards and credibility to help them become recognized as one of the top in their region, attract new patients worldwide, and become a preferred provider and a favorable choice to our insurance company clients and their members.



GLOBAL ADMINISTRATIVE TEAM

Our **Global Administrative Team** provides support to patients, our medical team, insurance companies and their members, and our corporate clients and their staff.

They are **available 24/7/365** with **live access** to our multi-lingual operators and support team that speaks **over 246 languages**.

They provide support and administrative functions such as:

- patient support
- customer service
- case management
- scheduling
- care coordination
- TPA services
- claims, billing and payments
- call centre services



GLOBAL MANAGEMENT TEAM

Our **Global Management Team** handles overall company management and day to day operations. This involves:

- business development
- contracting
- clients, payers, and TPA support
- provider networking
- training
- credentialing
- client support
- partnership relations
- products and service development & delivery
- total medical business solution
- complex / large case management
- medical practice design, development & management
- hospital improvement & management
- HR staffing, training, coaching, development and management





OUR SERVICES

**QUALITY HEALTHCARE AND MANAGEMENT
SERVICE YOU CAN RELY ON**





SERVICE DELIVERIES

We deliver end-to-end solutions to our clients, insurers, payers, and their policyholders, corporate client and their staff. Our solutions are tailored to individual needs and are available for access on-demand through easy and affordable terms, contracted or ad-hoc.

INSURERS SUPPORT

We provide end-to-end operations management solutions to **health insurance companies'** needs for both group and individual policies.

We facilitate comprehensive, high quality health insurance services to all sectors of the population.

- Third Party Administration (“TPA”) services
 - policy administration
 - claims management
 - cost Containment
 - global provider network lease or access
 - Health insurance integrated IT solution
- call-center services
- customized solution
- Healthcare plan design and development
- re-insurance capacity coordination



POLICYHOLDERS – MEMBERS – PATIENTS SUPPORT

We provide the highest level of **medical assistance services** and **medical travel related support** to expatriates, local and foreign nationals, insurance companies and their members, self-insured organizations and their employees, business and leisure travelers, students, missionaries and their volunteers, and self-pay clients.

Services are all provided through our global medical network allowing them worldwide access and service **on-demand**. Access to over **850,000 medical service provider** covering **all countries and territories worldwide**.

- Medical care coordination & case management
 - appointments and referrals
- Global medical assistance
 - medical screening and consultation
 - medical Second Opinion
 - house calls
 - telemedicine
 - aeromedicine: pre-flight, In-flight and, Post-flight
 - psychological Support
 - occupational Health
 - prescription dispatch
 - post Operative Advice
 - Travel medicine advice
- Emergency medical evacuation and repatriation
- Global healthcare provider network access
- Cashless service
- 24/7/365 access to live medical response team
- Prescription and medical equipment delivery
- Travel security advice, planning, and support
 - pre-travel, in-travel, and post-travel

NETWORK HEALTHCARE PROVIDER SUPPORT

As a group, we are very proactive in creating and maintaining a unified team with a strong bond and global consistency.

We utilize a very hands-on and all around goal-driven approach which helps maintain a very high level of standards on a global scale.

- We support our providers with:
 - Global Network Inclusion
 - Healthcare facility design, development, implementation, and management
 - Marketing and branding
 - Business development
 - Patient delivery
 - Medical care case coordination and management
 - Health Information Systems (“HIS”)
 - Training, Accreditation, and Certification support
 - Quality Maintenance
 - International patient department design and development
 - Human Resources

TPA AND ASSISTANCE COMPANY SUPPORT

Non-competitive approach -

We welcome and encourage partnership with industry counterparts (organizations delivering similar services to our own). We're your partner, not competitor. **We consider ourselves to be your global ally with one mission in mind---saving lives!**

When a partnership is engaged, methods are orchestrated as a team while maintaining individual presence and corporate identity, plus allowing equal opportunities for success and recognition of excellence within our own specialized services.

- Sub-contracted arrangements for assistance and TPA services
- Global provider network lease or access
- Case management
- Call center services



ALLEN MEDICAL INTERNATIONAL
global healthcare solution you can trust

P: +1 (818) 698-8444 | F: +1 (818) 698-8434
www.allenmedicalinternational.com | info@allenmedicalinternational.com

